



Sunshine Home Material

Cabinetry · Stone · Flooring

Value Quality Factory Direct

WARRANTY & RETURN POLICY

5 Year Limited Warranty

Sunshine Home Material warrants to the original consumer purchaser that door hinges, and drawer glides will be free from defects in material and workmanship under normal use and service for a period of Five (5) years from purchase date (Proof of Purchase is required). This warranty is not transferable and is only applicable to products used for residential purposes. Representatives of Sunshine Home Material do not have the authority to change or enlarge this warranty.

This warranty does not cover normal wear and tear, damage or defects caused by accidents, misuse, abuse, or lack of necessary maintenance; nor does it cover alteration, modification, improper installation, improper handling/storage, environmental conditions, nor any labor expenses.

Sunshine Home Material, at our option, may elect to repair or replace with a functionally equivalent product covered by this warranty. Some replacement parts are subject to availability and may differ from original parts received. Return of defective product may be required for a replacement to be issued. Repair parts or replacement parts are at the expense of Sunshine Home Material, but customer shall bear all other expenses. These expenses may include, but are not limited to, cost of removal and reinstallation of product, labor expenses, etc.

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Just as no two trees are alike, no two pieces of wood are alike. The variation in color and grain pattern in wood adds to its natural beauty and is not considered an imperfection. Environmental factors, including but not limited to artificial/natural light, moisture, cleaners, smoke, etc, may cause the darkening or mellowing of a cabinet over time. This is a natural process and can be expected. This warranty does not cover the natural aging or darkening / mellowing of wood color, the inherent growth characteristics of, or variation in Wood.

Some of the cabinet lines feature a glazed finish which accentuates the door and drawer front profiles. This glaze is hand applied over a stain or paint and may, due to the nature of application, consist of random drips, runs, etc. As glazing is a hand applied process there will be variations in color and appearance from door to door and cabinet to cabinet. This is not considered a defect and is considered normal with hand applied finishes.

It is the nature of wood to expand and contract to varying degrees depending on climate conditions. As a result, cabinet lines with painted surfaces may show fractures in the paint at joints. This is normal and is not considered a defect.

To the extent permitted by law, this warranty excludes special, incidental, or consequential damages. Sunshine Home Material will offer warranty on manufacturer defects found at the time of unboxing up to 12-months after the order has been purchased. We replace only the affected pieces and have the right to charge a fee for additional requests made out of our warranty's policy.

To exercise this warranty, please contact the Sunshine Home Material supplier from whom you purchased the product. Report, in writing, to sales@sunshinehomematerial.com all defects claimed and include proof of purchase documentation. Photos of the defects are required.



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Sunshine Home Material is not responsible for any design or measurement mistakes. Customers should confirm measurements with a professional.

*******There is a 20% restocking fee on returned items*******

Customer must show the original invoice or sales order with the return or Exchange within 15 days of the purchase. Without it, the return or exchange may be denied. If the items are brought back after the return period, the items will be denied.

- Customers are responsible for any additional shipping cost incurred for the Claims, returns, or exchanges.

NO return or exchange will be completed for the following:

- All special orders: Any style other than Shaker White is considered special order. **Any item from our mid-range or high-range line is NONREFUNDABLE or eligible for exchange.** *Items in our base-line other than Shaker White will be subject to the restocking fee as we do not have a usual stock of these items.*
- Opened products, items with original packing destroyed or seriously damaged.
- Cabinets damaged, scratched, assembled, installed, modified or cut by customer. Sunshine Home Material is not responsible for any damages or errors made by the customer or their installer.
- Assembled cabinets by Sunshine Home Materials are FINAL SALE.
- Cabinets a part of any sale/promotion are FINAL SALE.



Sunshine Quartz

By Sunshine Home Material

Value Quality Factory Direct

WARRANTY & RETURN POLICY

5 Year Warranty

Sunshine Home Material offers its customers a 5 year limited warranty, which guarantees that the material is free from manufacturing defects. This warranty covers product defects for a period of five (5) years from the date of installation. If Sunshine Home Material or its authorized warranty service agent establishes that a defect in the material exists within this five (5) year period, Sunshine Home Material will, at its sole discretion, repair or replace the defective Product in accordance with the following warranty provisions and exclusions:

Terms and Conditions

The 5 year limited warranty applies to the Sunshine Home Material Product only.

Improper fabrication or installation is the responsibility of the fabricator/installer.

This warranty applies to the Sunshine Home Material Product subjected to proper use and maintenance in accordance with the care & maintenance Instructions given during purchase. This warranty applies to the Sunshine Home Material Product which has been permanently installed in an interior setting and has not been moved from the original location.

Exclusions

This warranty shall not apply to:

- Product and/or materials that have not been paid for in full.
- Issues or occurrences that are inherent characteristics of Sunshine Home Material, regardless of whether they are viewed as a defect by the purchaser.
- Damage caused by faulty or improper fabrication and installation, including but not limited to, seams, seam fitting, and caulking.
- Damage caused by any instability or improper support occurring in the property in which the product has been installed, including but not limited to, shifting, settling, or movement of the substrate.

- Damage caused to any materials that have been moved, removed or relocated from their original place of installation.
- Damage caused by any form of abuse, exposure to excessive heat, accidents, or misuse, including but not limited to, scratches, stains, chips, or cracks.
- Products to which the fabricator has applied a surface finish which has been altered in any way, and/or damage caused by chemical agents.
- Products installed with known or visible manufacturing defects at the time of installation.
- Other repairs and modifications, relating to but not limited to, plumbing work, electrical devices, tiles and units that may need to be done to properly repair or replace the Sunshine Home Material Product.

Sunshine Home Material is not responsible for damage or injury caused in whole or part by acts of God, workplace conditions, exterior installations, architectural or engineering design, structural movement, acts of vandalism, or accidents. This warranty is extended to the original purchaser and may be transferred or assigned. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered. If transferred, a new warranty registration must be submitted with proof of the original purchase. The new warranty will be valid for the period of time remaining since the original purchase. No other express or implied warranties of merchantability or fitness for a particular purpose are made by this warranty except those expressly stipulated herein. Under no circumstances shall Sunshine Home Material be liable for any loss or damage arising from the purchase, use or inability to use this product, or for any exceptional, indirect, incidental or consequential damages. In no case will Sunshine Home Material be liable for labor to remove and/or reinstall the Sunshine Home Material Product, or other similar activities necessary to complete the replacement or removal of the defective material.